



*Grafton-Coos County Regional Coordination Council*

*Minutes Quarterly Meeting*

10:00 A.M to 12:00 PM, Friday, January 24, 2020

Littleton Regional Healthcare, Littleton, NH

**Present:** Brenda Gagne (TCCAP), Carole Zangla (GCSCC), Patsy Kendall (Transport Central), Doug Grant (Transport Central), Amy Sullivan (Lakes Region Mental Health Center), Alex Belenz (North Country Council)

**1. Welcome & Introductions**

The meeting began at 10:02 AM. A round of introductions was completed.

**2. Approval of Minutes of 10/11/2019 Meeting**

The minutes were approved unanimously via motion of Kendall/Zangla.

**3. Updates from Providers**

- **TCCAP:** Busy season for CAP – in the middle of funding requests to towns and counties. They are behind in getting buses through FTA 5310 program – currently waiting on 5 buses. Maintenance costs on older buses are adding up.
- **GCSCC:** Similar challenges with older buses and associated maintenance bills. Carole attended an SCC workshop about integration with transportation network companies (TNCs), but didn't feel as though it was relevant for our region – too expensive for the population we serve. Demand has been high through the winter.
- **Transport Central:** Also have been very busy. There are still a lot of residents who are supposed to be Medicaid that aren't yet, which limits available services. People assume Medicaid takes care of everything, but it doesn't. Brenda said TCT staff spend a lot of time explaining this. Brenda added that CAP has a rack card about transportation for Medicaid recipients.
- Providers noted an increase in demand for dialysis transportation to St. Johnsbury and Weeks Medical Center in Lancaster.

**4. SFY 2021 FTA 5310 Enhanced Mobility of Seniors and Individuals with Disabilities Grant Application**

Brenda reviewed the proposed 5310 projects and budgets. There is level funding from FY 2020 (\$187,535). The proposal was to retain the same budgets as last year given level funding and minimal changes to projects. Proposed projects and associated budgets were reviewed and discussed:

- **GCSCC:** \$55,195.00 for purchase of service, \$7,000.00 for mobility management.
- **TCCAP:** \$46,110.00 for purchase of service, \$11,212.50 for mobility management; \$21,347.00 for administration as lead agency (mobility management funds).

- **Transport Central:** \$28,023.00 for purchase of service, \$65,523.16 for mobility management.
- *The proposed 5310 projects and budgets were approved unanimously via motion of Kendall/Zangla.*
- *TCCAP's 5310 lead agency designation for GCRCC was approved unanimously via motion of Kendall/Zangla.*

## 5. Coordinated Planning Updates

Alex noted that Pat Crocker was unable to attend due to a personal matter, so there was no update on the Southern Grafton County Coordinated Plan. Providers should send project information to both Alex and Pat.

Providers suggested various opportunities for meetings with different stakeholder groups in the region. Alex noted that a public survey will be distributed for the Norther Grafton, Coos, & Carroll Coordinated Plan. Carole and Brenda indicated that senior center volunteers could assist with survey administration.

## 6. NH 2-1-1 Update

Alex described how NHDOT is working with 2-1-1 to make it the first point of contact for residents in need of transportation. TCCAP has offered to serve as the point of contact for RCC Region 1 for 2-1-1, and would put residents in touch with the appropriate agency. Doug asked how this would work with Medicaid. Alex indicated that 2-1-1 would not be acting as a broker, just a point of contact for information.

## 7. Other Business

Providers indicated that there had been a sudden change in Medicaid brokers that they were not aware of previously – starting April 1<sup>st</sup>. The new broker will need to negotiate contracts. Providers indicated that there was some confusion about which brokers will be working with different agencies (e.g., Veteran's Administration).

Patsy noted that Transport Central is renewing efforts to develop transit service in Plymouth. They are looking to start a local working group. Alex suggested that they reach out to Lakes Region Planning Commission for assistance and support.

Alex indicated that he will be transitioning to a new position with Pat at UVLSRPC.

Alex provided an update on the Ten Year Plan process, including some of the significant regional projects.

Meeting adjourned at 11:57 AM via motion of Grant/Kendall.

Respectfully submitted by Alex Belenz.